

**ARKANSAS PUBLIC SERVICE COMMISSION**

1st Revised	Sheet No.	<u>52</u>		
Replacing Original	Sheet No.	<u>52</u>	Issued	<u>04/10/95</u>
Name of Company:		<u><b>THE EMPIRE DISTRICT ELECTRIC COMPANY</b></u>		
Kind of Service:	<u>Electric</u>	Class of Service:	<u>All</u>	
Issue Date:	<u>11/04/09</u>	Effective Date:	<u>12/03/09</u>	

Part IV. Policy Schedule No.: 3

Title: **AVERAGE PAYMENT PLAN** (Rider AP)

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3. AVERAGE PAYMENT PLAN (APP) (GSR 5.10)

3.1. Company shall offer a levelized billing plan (hereafter referred to as Average Payment Plan or APP) to any residential or small commercial Customer who wishes to participate in such a plan.

3.2. The Average Payment Plan shall meet the following standards:

3.2.1. Applicants must be told about APP when applying for service;

3.2.2. Qualifying Customers may enter the plan at any time.

3.2.3. The monthly APP contract billing amount shall be based on the Customer's previous twelve months billing history. Where the Customer has less than twelve months billing history at his present location or the billing history is not representative, the monthly APP contract amount may be based on estimates of monthly bills.

3.2.4. Differences between Customer's applicable rate schedule billing and APP contract billings will be accumulated for 12 months and the outstanding balance due or owed will be applied to the next year's APP.

3.2.5. If an APP Customer becomes delinquent, Company may remove Customer from the plan, and if Customer qualifies, offer a delayed payment agreement.

3.2.6. In the event of a Commission approved rate change, the monthly APP amount may be adjusted by the approved rate change percentage. In the event a monthly APP Audit Report indicates a significant change in kilowatt-hour use, the APP amount may be adjusted in an amount sufficient to prevent significant underpayment or overpayment of actual charges by the end of the contract year. The APP Audit Report evaluates APP accounts monthly by comparing the current contract amount to a newly calculated monthly audit amount that takes into account the accumulated APP status amount (difference between actual and APP billings) and the amount needed to cover the remainder of the contract year. When the current amount falls outside a plus or minus tolerance amount, the account is listed on the Audit Report for review. Customers will be notified of any proposed changes.

3.3. TERMINATION AND SETTLEMENT

3.3.1. Billing under this plan shall be automatically terminated when Customer discontinues service. Any amounts owed for service billed under this plan shall be due as any other final bill for service. Any amounts overpaid for service billed under this plan shall be refunded to Customer by check.

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Replacing	Sheet No.		Issued
Name of Company: <b>THE EMPIRE DISTRICT ELECTRIC COMPANY</b>			
Kind of Service:	Electric	Class of Service:	All
Issue Date:	4-10-95	Effective Date:	6-1-95

Part III. Rate Schedule No.: 3

Title: **AVERAGE PAYMENT PLAN** (Rider AP)

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3.3.2. A Customer may withdraw from the plan at any time. A Customer withdrawing from APP shall have the APP balance applied to his account. When a net credit results it shall apply as a billing credit unless Customer requests a refund. When the APP balance is not a credit, the Customer shall have the option of paying the account balance in full, or, if qualified, under a delayed payment agreement.